



HAPPY ACRES CHILDRENS HOME

APRIL // 2023

Introduction

Happy Acres' great journey began about 16 years ago in foster care and has served over 100+ children/youth since then. HACH has grown to become several houses for children in need. It is our greatest blessing to see children and youth successful and happy as they have grown up and want to be a part of our company and the community.

Happy Acres is a non-profit that is accredited through CARF International.

hachfamily.com





OUR MISSION, VISION, AND VALUES

Our Mission is to provide a safe, loving, and wholesome home for children/youth who are separated from their parents and help them establish long-term relationships with stable parental figures, preparing them for success in adult life.

It's about building family-style houses, bringing confidence to children, hope for families, and love of the community.

Happy Acres Children's Home, Inc. is a 501c3 Christian owned organization supporting the ADCS/ADJC Child Placements Services. We aim to engage children/youth and families actively to ensure protection, improve their relationships with family and community, and help transition to reunification and permanence.

Happy Acres is a family of homes that supports children and youth who have been temporarily uprooted.

Our core values are the framework for our relationships, behavior and interactions: faith, love, integrity, honor, excellence, and unity.

ETHICS, STRATEGIC PLAN, AND OBJECTIVES

Happy Acres' employees have an obligation to hold themselves and each other to the policies and high ethical standards of DCS and CARF. Employees are expected to use good judgment and respect fellow employees' rights to a safe, secure and friendly work atmosphere.

WHO WE SERVE

QRTP level youth in DCS custody 0-18 years of age both male and female.

OBJECTIVES

1. Increase staff satisfaction
2. Increase staff knowledge of emergency procedures
3. Purchase and open a fourth home for youth
4. Reduce the use of emergency services
5. Acquire 3 year certification through CARF (completed)

STRATEGIC PLAN

Third Quarter: January-March 2022

Celebrate all staff of 2 or more years



Fourth Quarter: April-June 2022

Focus on reminding/training staff of the mission statement and why we do what we do



First Quarter: January-March 2023

Integrate youth intake paperwork into the new online system



Second Quarter: April-June 2023

Hire enough staff to open 4th home for youth

RISK MANAGEMENT PLAN

A RISK IS ANY EVENT THAT COULD AFFECT HAPPY ACRES NEGATIVELY. THIS INCLUDES ANY RISK THAT COULD AFFECT FINANCIALS, PROPERTY LOSS, LITIGATION, OR BUSINESS INTERRUPTIONS.

2023 Identified Risks

- Employees not being familiar with the Policies and Procedures of Happy Acres
- Deterioration of staff teamwork and information sharing
- Maintaining client confidentiality

Risk Management Solutions

- Implementing regular policy refreshers
- Staff teambuilding and relationship maintenance
- Refreshing staff on HIPPA policies regularly

GERM TRANSMISSION RISKS

In a congregate care setting, the transmission of viruses and germs is more likely. Happy Acres has implemented regular sanitizing of the home and signs encouraging additional hand washing for staff and youth. When a youth becomes ill, he/she is quarantined so that the sickness is less likely to spread throughout the house to the others. Night staff do a deeper sanitizing of the home while everyone is asleep to make sure all surfaces are cleaned thoroughly.

Satisfaction Analysis

(Based on Quarter 1 of 2023)

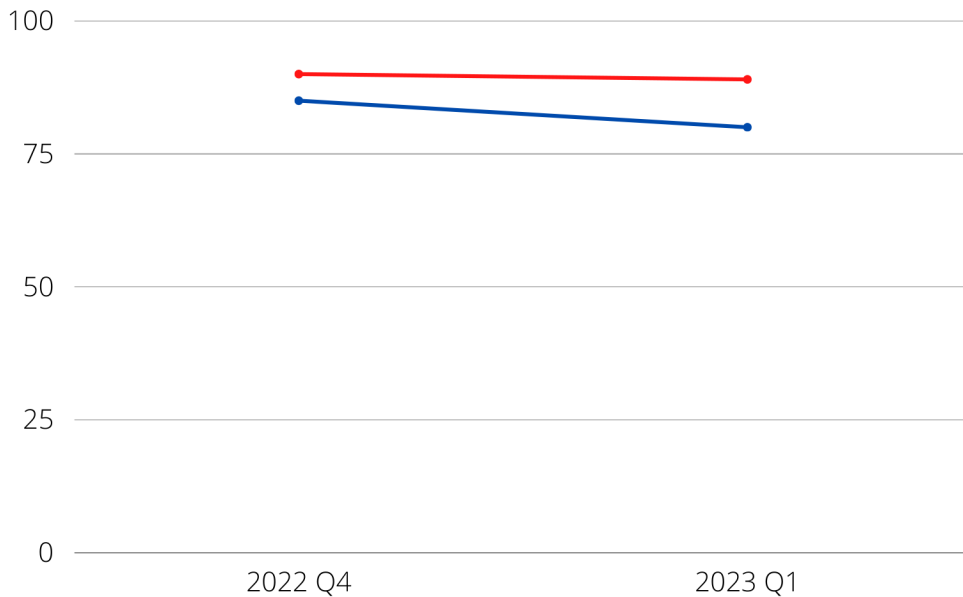
80%

Employee Satisfaction

89%

Child/Youth Satisfaction

Staff (blue) and Child/Youth (red) Satisfaction
2022 Q4 vs. 2023 Q1



Statistics May Vary

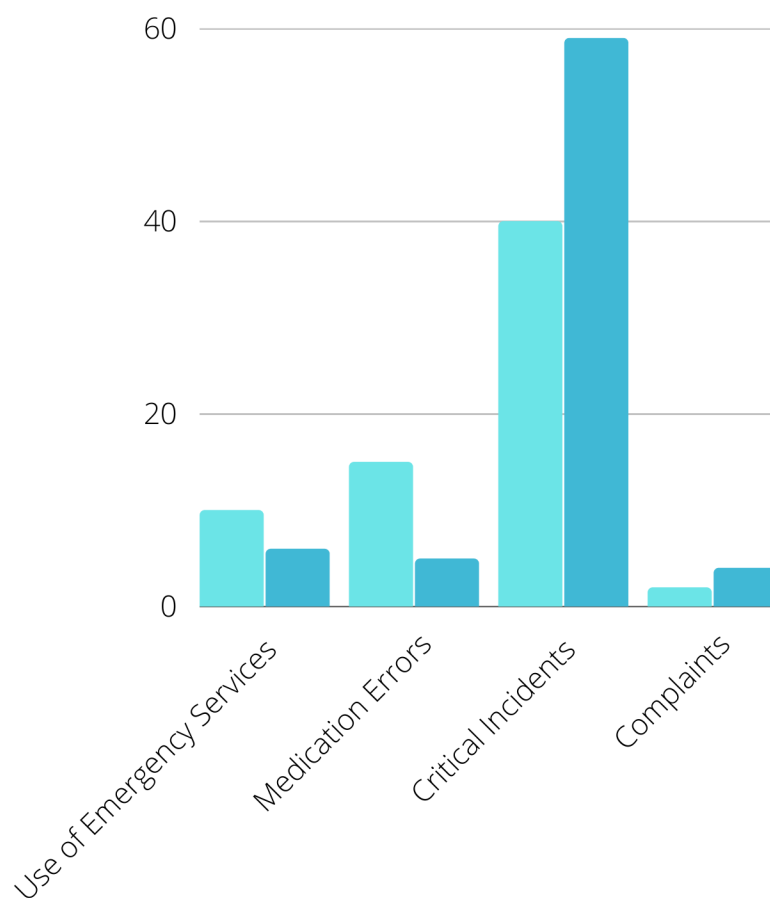
Employees and children/youth are given quarterly satisfaction surveys. The fluctuation in scores quarter to quarter may be due to changes in the sample sizes. Our population of staff and children/youth fluctuates month to month.



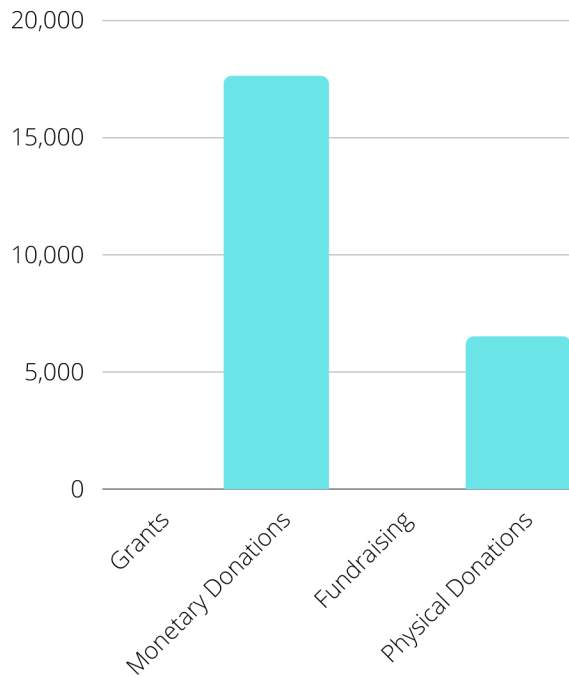
PERFORMANCE MANAGEMENT ANALYSIS

The data source for delivery outcomes comes from internal reports such as incident reports and official staff/child/youth complaint forms

2023 Quarter 1 Service Delivery Outcomes
Target (light blue) vs. Actual Outcome (dark blue)



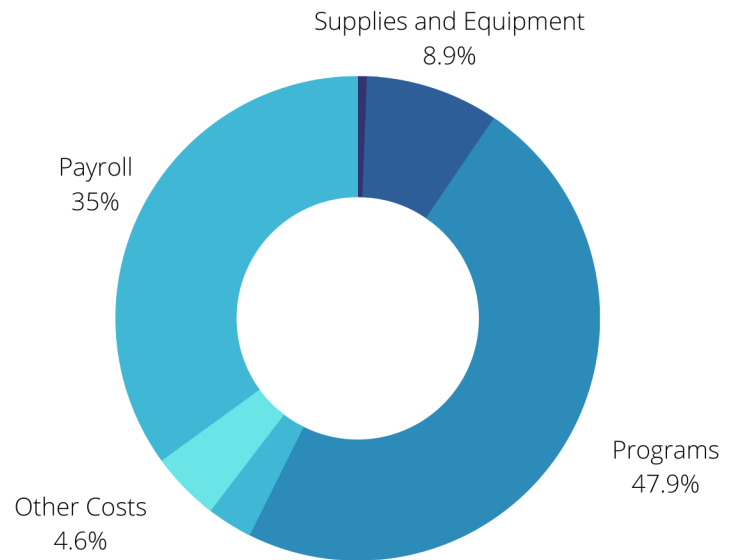
Supportive Income July 2022-June 2023



All monetary and physical donations to Happy Acres are tax deductible! We have various partnerships with local churches and others in the community who host food drives and other opportunities for giving

Staff are vital to the operations at Happy Acres. They are the hands and feet, teaching and protecting the children/youth in our care.

July 2022-June 2023 Expenditures



Our Finance OVERVIEW





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